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**THE WORSHIPFUL THE MAYOR
AND COUNCILLORS OF THE
LONDON BOROUGH OF ENFIELD**

**Please
Repy to:** Penelope Williams

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My Ref: DST/PW

Date: 12 July 2016

Dear Councillor,

Council Written Questions and Responses

Please find attached the written questions with responses which will be considered at the Council meeting tomorrow evening.

Yours sincerely

Asmat Hussain

Assistant Director Legal & Corporate Governance

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LONDON BOROUGH OF ENFIELD

Written Questions with Responses

Council Meeting 13 July 2016

COUNCIL QUESTIONS – 13 July 2016

Question 1 from Councillor Levy to Councillor Sitkin, the Cabinet Member for Economic Regeneration & Business Development

Would the Cabinet Member for Economic Regeneration and Business Development update the Council on the successful Camden Town Brewery investment that he and his officers helped to materialise in Navigation Park?

Reply from Councillor Sitkin

I am pleased to say that the developer and Camden Town Brewery have started to fit out the unit. In early December the brewery will take possession of the unit and install their specialist brewing equipment. The first product runs are expected in Spring 2017. First indication is that the investment will translate into the creation of a net 150 new jobs minimum.

Question 2 from Councillor Neville to Councillor Lemonides, Cabinet Member for Finance and Efficiency

Can the Cabinet Member tell the Council how much the Council has spent between May 2010 and to date on 'interim' appointments at all levels and can he break that figure down into the total amount paid to the 'interim' and the total amount paid to various agencies?

Reply from Councillor Neville

The Council does not employ interims. The Council engages agency workers where it is identified that there is no internal capacity within the Council or posts are for a finite period. All agency workers are engaged via the Councils Neutral vendor supplier contract.

Question 3 from Councillor Abdullahi to Councillor Oyken, Cabinet Member for Housing and Housing Regeneration

Does the Cabinet Member agree that the new housing benefit cap will pose significant problems for the 1,700 households affected in Enfield?

Reply from Councillor Oyken

I am pleased to advise Council that the number of households affected by the new total benefit cap has reduced from an initial estimate of 1,700 households, to a revised figure of 1,361 households as at May 2016. However and in spite of this good news, the number of single parent households affected by the further reduction of the benefit cap is 1,173 households. This must be a cause for concern for the children caught up by this change which will see the benefit safety net reduced further. 896 of these households live in the private rented sector, so once again we will see the housing pressures in Enfield increase, as this rental sector becomes more unaffordable for a significant number of local people.

Question 4 from Councillor Neville to Councillor Anderson, Cabinet Member for the Environment

In connection with the Cycle Enfield proposals I note that the Council appointed Jacobs as traffic consultants. It is possible that the general public may see that the appointment as traffic consultants for this scheme, of what is in effect an offshoot of a company that undertakes major highway works for the borough and in all probability would be appointed to implement the proposals if approved, as a conflict of interest. If as I assume, there was a market competition, how many responses were received to the invitation to tender?

Reply from Councillor Anderson

Ringway Jacobs were appointed via the London Highways Alliance Contract (LoHAC), which is a collaborative framework agreement developed jointly by Transport for London and the London boroughs. The contract was awarded following a fully Official Journal of the European Community (OJEU) compliant tendering process.

Question 5 Councillor Abdullahi to Councillor Oyken, Cabinet Member for Housing and Housing Regeneration

Would he support the Local Government Association (LGA) call that people living in supported accommodation should be exempt from the Housing Benefit Cap?

Reply from Councillor Oyken

The reduction of the housing benefit payable to people living in supported accommodation causes me a huge concern – I have heard directly from supported housing providers that this reduction places supported housing schemes at risk. This cannot be a sensible position for the Department of Work and Pensions (DWP) to take – many of these schemes provide housing for people who have received expensive health treatments and interventions, or who need support in their home as an alternative to residential care.

I offer my support to the LGA call for an exemption for this type of accommodation from further benefit cuts.

Question 6 from Councillor Anne-Marie Pearce to Councillor Alev Cazimoglu, Cabinet Member for Health and Social Care

For the second time in four years North Middlesex Hospital Accident and Emergency (A&E) Department has been identified by the Care Quality Commission (CQC) having serious failings.

Would the Cabinet Member agree that this is not a financial but a management problem, and has she met with the Chair of the Trust since the report was published, and what was the outcome of the meeting?

Reply from Councillor Alev Cazimoglu

I thank Councillor Anne-Marie Pearce for giving me the opportunity to set out the issues and Council response to this very concerning issue. As Cabinet Member for Health and Adult Social Care I made a full statement to Cabinet in June in response to the recent worrying media coverage about ongoing concerns at North Middlesex Hospital. Following the publication of the CQC warning notice:

“I confirm that the Leader and I wrote to the Secretary of State for Health – Jeremy Hunt to express our very significant concerns regarding the challenges that North Middlesex University Hospital NHS Trust are facing and seek his personal intervention to ensure that all support and resources are made available to bring an immediate and sustainable solution to this situation. The North Middlesex A&E is one of the busiest emergency departments in London and serves a very deprived area with significant health needs in the local population.

The Trust has been under considerable strain not least as a result of a lack of emergency department consultants, resulting in performance and quality issues. North Middlesex University NHS Trust has been given until 26 August 2016 by the CQC to make the improvements. The full report and a press statement was released by CQC on 6th July, which showed whilst some improvements have been seen the Emergency Department remains Inadequate.

North Middlesex University NHS Trust has confirmed new interim management arrangements. These include appointing Libby McManus previously Chief Nursing Officer at Chelsea and Westminster Hospital and making David Slowman the Accountable Officer for the trust.

The Council has continually engaged with North Middlesex University NHS Trust, NHS commissioners, regulators and neighbouring trusts to encourage a whole system response that ensures the support required to the hospital is provided. A Programme Oversight Group has been established by the NHS to take forward the required support to the Trust at which the London Borough of Enfield will be represented.

Whilst the challenges at the North Middlesex Hospital are about system wide issues and responses and therefore not financial in nature I have no doubt the issues with North Middlesex University NHS Trust are compounded by the financial underfunding of Enfield CCG. This must be an impediment to supporting North Middlesex University NHS Trust and I will continue to raise this issue with the NHS.

Finally, we must not forget that when Chase Farm Hospital lost its A&E, local people were repeatedly assured that there would be a safer and better service available to them, like me they will be gravely concerned to hear such worrying reports about the service on the North Middlesex site. On their behalf we will continue to do all we can to support the hard working front line staff at North Middlesex Hospital and to press the Secretary of State to ensure that he makes sure local NHS services have the resources and support they need to provide local people with safe, high quality services in the emergency department at North Middlesex Hospital and beyond”.

Question 7 from Councillor Maguire to Councillor Fonyonga, Cabinet Member for Community Safety & Public Health

Given the concern in the rise of obesity, will the Cabinet Member for Community Safety and Public Health inform the Council of what action she is taking to promote the healthy lifestyle agenda and improve the health and fitness of our residents?

Reply from Councillor Fonyonga

Thank you to Councillor Maguire for raising what is an important public health issue to the borough. Obesity is an issue that LBE is very aware of and to which it is devoting considerable resource. This includes actions to help residents to become more physically active and to eat more healthily. We have recently launched the move more campaign which includes the use of social media and we have a move more page on the Council website. More than that Cycle Enfield will make it much easier for residents to incorporate physical activity as part of their everyday life which academic studies show is beneficial to both mortality and BMI. We have a very good leisure services offer and I can confirm that attendances at Leisure centres increased from 1,852,255 in 2014-15 to 1,903,514 in 2015-16. We are also one of the greenest boroughs in London with many parks and green open spaces that residents are able to take advantage of. We will also be hosting the Bear Grylls 'Survival Race' in Trent Park on October 8th and 9th.

We have also been working hard to increase healthy eating in the borough. We ran the 'Sugar in drinks' campaign last summer, we have 'Eat Well' and 'Losing Weight' pages on the LBE website and have put restrictions on new fast-food restaurants near schools. We are also working with schools on the Healthy Schools accreditation which prioritises obesity and have 4 schools that have attained 'gold' standard and 25 'silver' standard. We are also working with the Royal Free on the Chase Farm site to develop and implement healthy eating standards in the hospital cafes and restaurants which non-patients are already using and developing the Civic Centre café similarly. LBE is also seeking to award the Healthier Catering Commitment to 30 food businesses in Enfield this year which recognises good practice from food vendors. Enfield was also rated 5th in the 'Good Food for London' table (2015) which reflects levels of participation of London boroughs in key healthy and sustainable food initiatives including the Food for Life Catering Mark in schools.

Question 8 from Councillor Neville to Councillor Anderson, Cabinet Member for Environment

In respect of the Cycle Enfield proposals for the A105, he and his officers emphatically told the Overview and Scrutiny Committee hearing on 9 March 2016 of the call in of the Cabinet decision authorising the go ahead for the A105, that the police had not objected to the proposals. I have now seen an email dated 1 March 2016 this year from Simon Wickenden of the Metropolitan Police which said "it is possible that the Mini-Holland design along the A105 may have an impact on police and other emergency services response times but this will be difficult to determine until we have seen the detailed designs and any traffic modelling impact." The email goes on to quote the police observations on Transport for London's proposals for

East/West and North/South cycle super highways which were cautious to say the least.

In light of that email of 1 March 2016 addressed to Paul Rogers which was subsequent to the consideration by the Cabinet of the report in which it was also said that the police had no objections, but preceded the call in meeting, would he agree with me that he and his officers were economical with the truth about this particular aspect at the Overview and Scrutiny Committee?

Reply from Councillor Anderson

Councillor Neville is mistaken. The police have not objected to the proposals for the A105. Furthermore, along with the other emergency services, the police will be further involved through the statutory consultation process and we continue to work with them to address any concerns that they may have.

Question 9 from Councillor N Cazimoglu to Councillor Achilleas Georgiou, Deputy Leader/Public Service Delivery

At a time when we are having to deliver more than ever for less, Enfield Council is committed to raising its profile and enhancing its reputation as an innovative local authority which continues to deliver improvements to the borough and sustainable long term benefits for our residents despite the cuts. Can we have an update on positive national press and broadcast media coverage generated for Enfield Council in the last two months?

Reply from Councillor Achilleas Georgiou

Since the start of the financial year in April 2016 Enfield Council has generated a significant volume of positive media coverage in both the national press and the broadcast media as a result of continuing to provide quality services and local improvements in the face of funding cuts.

Over the last couple of months positive coverage of headline Enfield Council schemes and programmes such as Meridian Water, the digital strand of Enfield2017 and the schools' expansion programme has appeared in media outlets including The Times, The Mail, The Guardian, The Financial Times, The Mirror, BBC London News and the BBC News website.

Enfield Council will continue to promote its success stories as widely as possible to ensure the borough and local people get maximum benefit from their high performing, high profile Council.

Question 10 from Councillor Neville to Councillor Taylor, Leader of the Council

At the last meeting of the Council during the consideration of the North East Enfield Area Action Plan, we discussed the fact that Enfield had as stated in the Planning Inspector's report, withdrawn the proposal to establish the Northern Gateway Access Road (NGAR) linking the industrial area to the M25 which if constructed significantly reduce the heavy and growing congestion on Bullsmoor Lane.

I have now seen a letter dated 28 June 2016 from the Leader of the Council to Joan Ryan, MP for Enfield North in which he states "I can see no solution that is sustainable which does not include a relief road onto the M25". Is it not disingenuous to say, as your letter says that "The Area Action Plan in no way reduces our view that a road connection should be delivered".

Can you explain how it came to be that the Council withdrew the proposed NGAR from the North East Area Action Plan at the invitation of the Planning Inspector because as his report states, the Council had produced insufficient evidence to justify the need for the link road?

Reply from Councillor Taylor

The Council remains committed to resolving unacceptable congestion in NE Enfield.

The Council sought to promote a new road link option through the North East Enfield Area Action Plan (NEEAAP) as part of Northern Gateway Access Package (NGAP), but the Planning Inspector, at the Examination in Public, was persuaded by representations from adjoining and nearby Councils that the staged approval to case building of large infrastructure properties should be defined, rather than stating a road was required. This was seen as more appropriate by the inspector as it aligns with Department for Transport policy.

My letter is entirely consistent with what Councillor Sitkin said at the last Council meeting.

Question 11 from Councillor Barry to Councillor Anderson, Cabinet Member for Environment

Can the Cabinet Member for Environment please update the Council on the Council's waste, litter and fly tipping enforcement activity?

Reply from Councillor Anderson

I can confirm that the Council's waste enforcement team, which covers litter and fly-tipping offences, is three times more active this financial year than last. The litter enforcement contractors have also increased activity over last year. Indeed, Members will recall that this was publicised in a Sunday Times article, together with BBC coverage in early May. In total over 1,700 fixed penalty notices have been issued between April and June 2016.

Question 12 from Councillor E Smith to Councillor Lemonides, Cabinet Member for Finance and Efficiency

What are the Council's plans to replace the Head of Transformation, Enfield 2017 and his colleagues who have left the Council to support the implementation and management of the Contact Enfield system?

Reply from Councillor Lemonides

Paul Kearsey was appointed in June with responsibility for the Enfield 2017 programme. At the same time, Rocco Labellarte was appointed with responsibility for the operational ICT service and development of the digital platform to provide a new income stream for the Council.

Question 13 from Councillor Dogan to Councillor Brett, Cabinet Member for Community, Arts & Culture

Child poverty figures just released show that children are experiencing more poverty now. Can the Cabinet Member for Community, Arts & Culture tell us how much has austerity contributed to this?

Reply from Councillor Brett

The percentage of children in the UK in relative low income before housing costs has increased by 2% to 19% in 2014/15. This is not a statistically significant increase.

It is not possible to accurately quantify the effect of austerity on child poverty and the level of population churn in Enfield would make local estimations very difficult, however the Institute for Fiscal Studies has projected that the number of children in relative poverty will have risen from 3.6 to 4.3 million by 2020 as a direct result of tax and benefit decisions made since 2010.

Question 14 from Councillor E Smith to Councillor Lemonides, Cabinet Members for Finance and Efficiency

With regard to Enfield 2017 Programme can you provide the following statistics, relating to the period between the start of the Enfield 2017 programme to date on, the reduction in permanent staff complement, permanent posts deleted, agency staff numbers engaged, what financial savings have been achieved, and the number of temporary staff recruited by the Council and at what cost, since January 2016, to improve resident access to Council services?

Reply from Councillor Lemonides

The implementation of the Enfield 2017 programme commenced in March 2015 when the employee headcount (including Enfield Homes) was 4049 and agency headcount 869. In May 2016 this has reduced to 3483 and 643 respectively giving an overall reduction of 792. The Enfield 2017 savings for 15/16 amount to £15.1 million. There have been 6.5 FTE agency staff over the permanent establishment working in the contact centre during periods since January 2016 at a cost of approx. £76k. A further 6 temporary staff have just started in the access centres to assist with helping customers move to self-service. This investment is for 3 months at an anticipated cost of £57k.

Question 15 from Councillor Keazor to Councillor Alev Cazimoglu, Cabinet Member for Health & Adult Social Care

Can the Cabinet for Health and Adult Social Care provide further information on the Council being Highly Commended at the MJ Awards?

Reply from Councillor Alev Cazimoglu

The Council submitted a bid for the Municipal Journal (MJ) awards in the category of 'Delivering Better Outcomes'. The focus of the bid was the excellent work done by the Integrated Learning Disabilities (ILDs) Team in partnership with Enfield Clinical Commissioning Group (ECCG) and the Learning Disabilities Joint Commissioner with regard to transforming care for people with learning disabilities. The bid highlighted the excellent outcomes for people with learning disabilities who were previously placed in hospital provision who have since moved to community living with support from the Integrated Learning Disabilities Service. Following the terrible abuse that took place at Winterbourne View, moving people from Assessment & Treatment Units has been a national priority, although progress generally has been slower than hoped. Enfield's success in this area, along with its well established focus on supporting people to be as independent as possible received extremely positive feedback from the Judges. On the basis of our bid, Enfield was shortlisted as finalists. The ILDS, along with a service user, who has recently moved in to his own flat, gave a presentation to the finalists' panel. One panel member commented particularly on our service user's story, describing it as 'very humbling'. At the MJ award ceremony on 16th June 2016, we were awarded Highly Commended and runners up in this category.

The award panel said that the Council's local delivery of the national Transforming Care programme has significantly improved the lives of people with learning disabilities and autism in Enfield. Judges said that it was 'an inspirational scheme, changing the way that people with learning disabilities and autism are supported and included as part of the community'.

Question 16 from Councillor Smith to Councillor Lemonides, Cabinet Member for Finance and Efficiency

When was the "Amelia" software purchased by the Council, from whom and at what cost?

Reply from Councillor Lemonides

The decision was taken on 25 May 2016 and published on 27 May 2016. The Portfolio report (KD 4177 – Parts 1 and 2) provides considerable detail about what Amelia does, who makes it, and at what cost. The call in period ended Monday 6th June at midnight and the contract was signed on Friday 10th June 2016.

Question 17 from Councillor Doyle to Councillor Fonyonga, Cabinet Member for Community Safety & Public Health

Will the Cabinet Member for Community Safety and Public Health inform the Council of the recognition and awards recently achieved by the Council's Enfield Public Safety Centre?

Reply from Councillor Fonyonga

I am delighted to report that the exceptional work of the Council's Enfield Public Safety Centre has been recognised by the national Metropolitan Police Awards at New Scotland Yard. 9 CCTV operators received a range of awards for their excellent work leading to multiple arrests. The centre manager also received the national award for outstanding use of CCTV to prevent and detect crime in Enfield.

The facility is a state of the art centre with top quality cameras monitored by highly professional staff. I had the benefit of visiting the centre last week and witnessing first hand and in real time, the footage of the arrest of an offender attempting to avoid detection for carrying a knife, as it happened in live pictures which will support the charge.

Question 18 from Councillor Milne to Councillor Sitkin, Cabinet Member for Economic Regeneration and Business Development

We have been repeatedly informed that there is a robust risk register for the Meridian Water Regeneration Project. There will be undoubtable fallout from the European Union (EU) Referendum "Brexit" result both in terms of financial market stability and appetite to invest in large scale projects. Assuming the EU Referendum result was identified and recorded as a risk, what mitigation has been built into contracts to ensure project delivery, despite market volatility?

Reply from Councillor Sitkin

The risk here is that there is a downturn in the housing market which impacts on Meridian Water; Brexit is just one of a number of possible causes of a housing market downturn. The risk of a housing market downturn is covered within the Meridian Water Risk Register. The contract between the Council and Barratt protects the Council against this risk with the ultimate backstop being development pauses; the Council will not be in a position where we are obligated to sell land at a loss.

Question 19 from Councillor McGowan to Councillor Sitkin, Cabinet Member for Economic Regeneration & Business Development

Would the Cabinet Member for Economic Regeneration and Business Development update the Council on the lobbying he and officers are doing to improve transport infrastructure in the Upper Lee Valley?

Reply from Councillor Sitkin

The Council is strongly lobbying the Government, Greater London Authority (GLA)

and agencies on transport improvements in the Borough and not just the Upper Lee Valley. In fact, on 18th July 2016 we attended a high level meeting on Crossrail 2 with Government and Transport for London (TfL) decision makers to put forward the case for Enfield residents and businesses and the benefits that will flow to them from that project. I have recently attended meetings on West Anglia Mainline four tracking up the Lee Valley, which will be a precursor to Crossrail 2 and allow up to 8 trains an hour to operate. I and officers take every opportunity to promote Enfield's interests in lobbying for these improvements, including the London Stansted Cambridge Consortium, the Mayor's office, adjoining boroughs and local businesses.

In addition, we have been working closely with Joan Ryan MP in lobbying Patrick McCoughlin, Secretary of State for Transport, on the necessity for a package of access improvements including a road link for the Northern Gateway. Also, discussions continue on the A406 tunnelling project that would also impact very positively on the Lee Valley.

Question 20 from Councillor Laban to Councillor Anderson, Cabinet Member for Environment

Please could the Cabinet Member for Environment state how many management staff and front line staff respectively were made redundant from the Environment Department from 2015-to date?

Reply from Councillor Anderson

There were 72 management posts (defined as grade SO1 and above) made redundant in the Environment Department for the period 1 April 2015 to date and 74 frontline posts (defined as grade scale 6 and below).

Question 21 from Councillor During to Councillor Taylor, Leader of the Council

Could the Leader of the Council assess the economic impact of the Referendum Leave decision on Enfield?

Reply from Councillor Taylor

It is still very early days to assess any impact on Enfield of the Referendum Leave decision. However, it is clear already that there are more shock waves in the economy to come before Enfield's new, post Brexit economy, starts to take hold. We can expect to further uncertainty in a number of areas:

- On public expenditure, where the Chancellor has already made it clear that his emphasis has shifted from balancing the books to ensuring stronger economic performance. This may result in continued austerity for most public services, most notably local government and transport.
- On interest and exchange rates, the former are expected to reduce further, and the Pound has already devalued significantly. Whether this will be long term issue remains to be seen. But, if interest and exchange rates remain low, borrowing will be cheaper, potentially fuelling investment, and exports will be cheaper, potential improving the balance of trade. Similarly, the impact on

the council's pension fund has, in the short term, been significant, but, through a diversified portfolio, we expect that to balance out over the medium term.

- On growth, it is far too early to tell. The combined impact of cheaper money and exports, balanced against more expensive imports, an unknown legislative framework, uncertainty in the financial markets and a possible downturn in the housing market mean it is as yet impossible to predict the impact on growth. But it is true that there is far greater uncertainty in the economy than before the Referendum.
- One of the major themes of the Referendum was the migration of people across national boundaries. It is unclear if the Government will take steps to curb future migration, but, if they do, the impact is likely to be significant, particularly in lower paid jobs, such as agriculture, health care etc, where many economic migrants take jobs as a first step on the ladder to a new life in the UK. What is certain is that people who hold non-British passports are, across the country, expressing concerns about whether they will be able or are welcome to stay here in Britain.

As well as the economic impact of all these changes, we will also need to see the impact on our communities, on families, on our cultural diversity and, for example, our long standing town twinning links with Courbevoie in Paris and Gladbeck in Germany.

An article in the Financial Times on 27 June provides much more detailed economic analysis, and can be found at: <https://next.ft.com/content/0260242c-370b-11e6-9a05-82a9b15a8ee7> "

Question 22 from Councillor Laban to Councillor Anderson, Cabinet Member for Environment

Your answer to question 50 at the last Council Meeting stated that levels of contamination have increased each year from 2014. Please could the Cabinet Member for Environment state how much it has cost the Council and what action plan the department has put into place to reduce the level of contamination?

Reply from Councillor Anderson

Collections of Comingled Recycling materials will always contain some contamination.

Following the amendments under the Environmental Permitting (England and Wales) Regulations the Council's new contract was structured to show these costs separately. This provides the Council with better visibility of, and therefore control over, these costs.

In 2015/16 the cost of disposing of contamination was £100,746.

To assist in reducing this cost, and contamination, an action plan has been developed and is currently being implemented. The plan focuses on 3 key areas; communication, education and, as a last resort, enforcement to assist in reducing the Council's contamination rate and costs moving forward.

Question 23 from Councillor Simon to Councillor Taylor, Leader of the Council

Could the Council Leader tell us what are the referendum Leave decision implications for the Enfield Council Pension fund?

Reply from Councillor Taylor

The Enfield Pension Fund like all other pension funds, will have been adversely affected by the vote to come out of the European Union (EU).

One immediate impact was felt on the Friday morning following the referendum. The Fund had planned to sell a €22 million European infrastructure fund holding to an overseas investor but this collapsed solely due to the UK's decision to leave the EU.

The Fund also holds a number of UK commercial property portfolios. All of these funds have been adversely affected because of the reduced confidence in the UK economy going forward especially from overseas investors.

Another key concern is the 2016 actuarial valuation and whether the current volatility will continue. If so, any post-valuation experience will need to be allowed for in the valuation, putting further upward pressure on the Council's employer contribution rate. It seems increasingly likely that the Fund will have to increase employer contributions from 2017 due to a lower return environment, greater volatility within markets and lower bond yields which adversely impacts on the fund's liabilities

However, in comparison to other pension funds the Fund is well diversified into many different asset markets and currencies, with only a minority of its assets held directly in UK equity. We will not know the full impact of the referendum decision until we receive actual manager valuations by the end of July, but anticipate it to be less than the average for local government.

In summary, we are moving into a period of greater geo-political uncertainty, which companies, investors and investment markets generally do not like, not least as the UK seeks to agree the terms of Brexit, once Article 50 is invoked.

Given the expectation of greater volatility within investment markets moving forward, a well-diversified portfolio will be crucial in successfully navigating the uncertain times ahead.

Question 24 from Councillor Laban to Councillor Anderson, Cabinet Member for Environment

Please could the Cabinet Member for Environment explain what action he has taken with the new grass cutting contractor Glendale, after complaints about its service delivery especially in those wards where there are grass verges?

Reply from Councillor Anderson

I have met the Council's recently appointed contractor, Glendale, with the officers

who manage this contract, and have raised my concerns about the contractor's performance in cutting the grass verges in the borough. To that end, I have visited the contractor's depot and, together with them, have inspected their workmanship at numerous locations throughout the borough. I have made it quite clear to the contractor that this work forms a fundamental part of maintaining a high quality street scene and environment within Enfield and that we will not accept poor quality workmanship in respect of this.

I am reassured that the contractor has instigated an improvement plan, including improved management arrangements with direct input from their senior managers, improved scheduling of work and the allocation of additional work crews in order to bring the programme back on track. Officers monitoring the contract have confirmed that the contractor is delivering as per their improvement plan and that at the start of July they were just one day behind schedule.

Question 25 from Councillor Stewart to Councillor Achilleas Georgiou, Deputy Leader/ Public Service Delivery

With social media providing an increasingly important information and communications platform for local residents please can Councillor Achilleas Georgiou update us on the Council's developing presence and performance in this area?

Reply from Councillor Achilleas Georgiou

Enfield Council is keen to do everything possible to engage with local people whether that be, face-to-face, through traditional communications channels or through digital channels such as social media. This was a key focus of Council communications and engagement work last year – resulting in a 68% increase in likes of our Facebook page and a 27% increase in the number of people following our twitter feed.

Obviously, it is important that we measure the impact we are having in the social media world and evaluate the success of our recent drive to make our content more engaging. Recent evaluation of the performance of the Enfield Council twitter account activity (28 days to June 2016) shows that our level of engagements and reach on social media continues to grow:

- 291 tweets – up 29.3% over previous 28 day period
- 404,000 tweet impressions – up 129.5% over previous 28 day period
- 6,748 visits to the Enfield Council profile page – up 28.9% over the previous 28 days
- 8,324 followers – up 174

Question 26 from Councillor Laban to Councillor Anderson, Cabinet Member for Environment

Would the Cabinet Member for Environment agree that the proposal as part of the consultation on green waste collection to charge will result in residents opting out of

the service, therefore reducing Enfield's recycling rate and if not, give the reasons why?

Reply from Councillor Anderson

I think it would be unhelpful at this stage to speculate about the likely outcome of this consultation.

Question 27 from Councillor Ekechi to Councillor Alev Cazimoglu, Cabinet Member for Health & Adult Social Care

Would the Cabinet Member for Health and Adult Social Care explain the 5 year Strategic Transformation Plan for the NHS?

Reply from Councillor Alev Cazimoglu

I thank Councillor Ekechi for raising this important developing area of work.

The sustainability and transformation plan was a new requirement for delivering the NHS Five Year Forward View. North Central London Health and Social Care partners including commissioners, providers and local authorities are working together to develop a Strategic Transformation Plan aimed to improve the quality, and reduce the inequality and financial gap across services.

The draft plan was submitted at the end of June 2016 and was required to provide a high level indication of area of priority. By November 2016 the plan should be complete.

Question 28 from Councillor Laban to Councillor Anderson, Cabinet Member for Environment

Please could the Cabinet Member for Environment confirm whether all member boroughs of the North London Waste Authority (NLWA) are 100% supportive of the Lee Valley Heat Network project?

Reply from Councillor Anderson

Yes, all NLWA boroughs are supportive in principle of the Lee Valley Heat Network and signed a letter to that effect in January of this year.

Question 29 Councillor Ekechi to Councillor Alev Cazimoglu, Cabinet Member for Health & Adult Social Care

Would the Cabinet Member for Health and Adult Social Care explain how the 5 year Strategic Transformation Plan for the NHS will improve health care for local people?

Reply from Councillor Alev Cazimoglu

The North Central London (NCL) Plan includes the following Work Streams:

Primary Care - Investment in NCL GP capacity-through additional staff and making time for patient's initiatives to address immediate and long-term sustainability and transformation of GP practice capabilities with a particular focus on long term conditions and complex needs requiring continuity and planned care. Development of hubs to enable extended access and range of services to the community. Development of federations of GP practices to deliver an enhanced, equitable offer to all patients.

Urgent and Emergency Care (UEC) Work - Stabilisation of immediate issues in UEC services across NCL. Improvement in NCL UEC services to reduce variability and improve quality and sustainability within the services currently named Emergency Departments, London Ambulance Service, East of England Ambulance Service, Urgent Care Centres and Walk-In Centres. Complete London-wide designation of UEC services work, and any necessary consolidation/ reconfiguration for all services within NCL, including Walk-In Centres. Implementation of Integrated Urgent Care. Redesign of Urgent and Emergency Care pathways (including paediatric pathways) across NCL to include areas such as 7 day hospital development, transformation of UEC front door, discharge to assess models, and increasing the service offer for support and treatment at home, by ambulance and community services. Implementation of digital urgent and emergency care, including direct booking to primary care.

Mental Health - Transformation of services to all population groups with mental health needs, addressing them holistically across mental and physical health and in connection with social determinants of mental health; supporting our population to live well. Areas of work include: building community resilience, strengthening of integrated out-of-hospital mental health teams, investing in the acute care pathway, developing a female Psychiatric Intensive Care Unit (PICU) and rehab housing, population segmentation approach to Child and Adolescent Mental Health Services (CAMHS) supporting the delivery of Children and Young Person plans, and the scaling up of 24/7 all age liaison services. Through these workstreams the variations in outcomes across NCL will be addressed, including supporting better outcomes for medically unexplained symptoms, dementia, depression and diabetes.

Estates - The management of One Public Estate across NCL to maximise use of the asset and improve facilities for delivering care. The development of an overarching estates strategy to deliver this (underpinned by the development of a comprehensive estates database and a pan-NCL estates programme architecture with single governance), with a focus on a number of specific opportunities, including potential site redevelopment at St Ann's, St Pancras and Moorfields. Development of a detailed plan for capital investment to ensure maximum benefit realisation and enable delivery of benefits in other work streams. Significant development of out-of-hospital estates to respond to the planned transformation across the Sustainability and Transformation Plan (STP) programme, including utilisation and efficiency improvement, development of primary care hubs, creating mental

Population Health - The development of a NCL approach to population health to achieve better health and better care at lower cost, with a reduction in health inequalities. This will include a focus on preventing disease in the first place (primary prevention), preventing the deterioration/progress of disease (secondary prevention),

earlier diagnosis and proactive management (including self-management) of certain conditions (e.g. diabetes), addressing the wider determinants of health such as homelessness and employment, and developing new models of care for particular population groups.

Key features within scope include using population level data to understand needs across population groups (including children) and track health outcomes; aligning financial incentives with improving population health; development of different strategies for different population groups, including a whole system approach to prevention; delivering cost-effective interventions at a much larger scale to have a demonstrable impact on outcomes (e.g. smoking cessation); developing integrated health and care records to co-ordinate services; scaled up primary care systems; and close working with individuals to support and empower them to manage their own health and wellbeing.

There are plans to develop a communication and engagement strategy to involve the public in the Strategic Transformation Plan proposals. Some engagement strategies were already in place within the work streams, but more now needs to be done. A Healthwatch representative does sit on the Transformation Board and Ray James – Director of Health, Housing and Adult Social Care is providing leadership for the five boroughs.

Question 30 from Councillor Fallart to Councillor Oykenor, Cabinet Member for Housing and Housing Regeneration

With regard to leaseholders and major works projects, assuming leaseholders living in buildings proposed for major works will be consulted at an early stage of the process and will have a say on the scope of the works, if a resident leaseholder finds themselves in financial hardship as result of their major works bill, what assistance from the Council is available to them?

Reply from Councillor Oykenor

The Council recognises the impact that large service charge bills can have on leaseholders. In order to provide support, the Council has recently reviewed its Financial Assistance package available to the resident leaseholders.

Resident leaseholders are automatically given a 2-year interest free period to pay their major works bills. They also have an extended repayment options with interest chargeable. This is designed to ensure that the maximum resident leaseholders will pay is £300.00 per month.

Please see below table for the extended repayment options available.

Major Works Bill	Maximum payment term
£7,200 - £10,800	up to 3 years / 36 months
£10,801 - £14,400	up to 4 years / 48 months

£14,401 - £18,000	up to 5 years / 60 months
£18,001 - £21,600	up to 6 years / 72 months
£21,601 - £25,200	up to 7 years / 84 months
£25,201 - £28,800	up to 8 years / 96 months
£28,801 - £32,400	up to 9 years / 108 months
Above £32,401	10 years / 120 months' maximum

We also refer leaseholders to other agencies that can provide support, and financial advice.

Question 31 from Councillor Bakir to Councillor Brett, Cabinet Member for Community, Arts & Culture

Can the Cabinet Member for Community, Arts & Culture tell us how much European grant are we likely to lose as a result of Brexit?

Reply from Councillor Brett

Arts and Culture receives no grant income from the European Union.

Question 32 from Councillor Fallart to Councillor Sitkin, Cabinet Member for Economic Regeneration and Business Development

Is Enfield Council confident that a 4 trains per hour service will serve the new Meridian Water Station?

Reply from Councillor Sitkin

The Council's legal action in relation to pursuing a regular 4 trains per hour service into Meridian Water is ongoing. The Department for Transport are due to confirm the successful rail operator for the line later in July. After this announcement the Council will seek to negotiate with the rail operator and the Department for Transport with a view to negotiating a 4 trains per hour outcome. The Council remains confident that we will ultimately be successful in securing a 4 trains per hour service.

Question 33 from Councillor Hurman to Councillor Anderson, Cabinet Member for Environment

Can the Cabinet Member for Environment please update the Council on the current consultation on the Council's green bin service?

Reply from Councillor Anderson

The consultation commenced on the 10th June 2016 and closes on the 2nd September 2016. As of the 6th July there had been 961 responses. Further

promotional activity is planned in the coming weeks.

Question 34 from Councillor Delman to Councillor Fonyonga, Cabinet Member for Community Safety & Public Health

It has come to my attention that the Southgate Leisure Centre has failed to provide additional Aquafit classes when it is evident that the current provision is not meeting the demand. Can the Cabinet Member for Community Safety and Public Health tell the Council what she intends to do about current provision and to eliminate the disadvantage experienced by pensioners, due to the online booking system not offering priority booking rights to concession members?

Reply from Councillor Fonyonga

The Aquafit classes held at Southgate Leisure Centre have become very popular. To meet the demand for places, Fusion is hoping to add another class in the very near future. Currently, Fusion's annual and monthly members can book 1 day ahead of Over 50s Forum members who have a concessionary card, a card which gives holders reduced priced activities. Fusion is discussing the booking system with the Over 50s Forum as we do recognise that demand for places is greater than the spaces available.

Unlike many other parts of the country, Enfield's leisure centres have not been hit by closures and cuts following reduced government grants affecting all local authorities. There are nearly 4,000 people aged over 50 holding leisure centre concession cards in Enfield as part of the Over 50s Forum's "Get Fit with Fusion for a Longer Life". There are now seven "over 50s" days at the leisure centres each week catering for this age group, where Over 50s members holding a concessionary card can attend a whole day of various activities for just £4.15, meaning that we are working hard to provide as many activities as possible at an affordable price to older people. The Council has also been able to maintain two free of charge weekly swimming sessions at Arnos Pool for people aged over 50.

Question 35 from Councillor Neville to Councillor Anderson, Cabinet Member for the Environment

In respect of the Cycle Enfield proposals on the A105, I am waiting for you to produce a copy of the safety audit, a document that has now been requested several times by certain of the objectors to the scheme. Assuming it exists, when was it carried out and can it now be produced, and have your plans yet been considered by Transport for London's (TfL) Road Space Performance Group?

Reply from Councillor Anderson

The Stage 1 Road Safety Audit has been completed and I would be happy to arrange for the final version to be published on the Cycle Enfield website. The Cycle Enfield programme was considered by TfL's Road Space Performance Group (RSPG) back in November 2015 for information. The specific proposals for the A105 are due to go to the meeting of the RSPG later this month. Subject to the outcome of this meeting, and the outcome of the statutory consultation, we will be able to

implement the scheme once the scheme and works approvals have been formally granted by TfL pursuant to their TMAN (TfL's traffic management act internal approvals for strategic roads) procedures.

Question 36 from Councillor Neville to Councillor Anderson, Cabinet Member for the Environment

In connection with the Cycle Enfield proposals for the A105 please confirm that you have not had any formal response from London Buses following the consultation on your proposals?

Reply from Councillor Anderson

London Buses have been fully engaged in the development of the designs for the A105 and have participated in a number of sponsor review meetings, along with other parts of Transport for London. London Buses have not independently commented on the scheme.

Question 37 from Councillor Neville to Councillor Taylor, Leader of the Council

In respect of Meridian Water Development would he confirm to the Council that the entire Meridian Water site is designated as a regeneration priority area and that being so the compulsory purchase powers included within the Town and Country Planning Act 1990 as amended would have provided the appropriate grounds on which a Compulsory Purchase Order could have been founded?

Reply from Councillor Taylor

Meridian Water (MW) is identified as an Area for Regeneration in the London Plan. It also has several other similar designations in planning policy (both existing and emerging).

The Council has power to acquire land for a variety of purposes including planning, housing and highways. It seems likely that a Compulsory Purchase Order (CPO) in connection with the MW proposals would be made under planning powers, that is, under section 226 of the Town and Country Planning Act 1990. This view is supported by the status of MW as an Area for Regeneration.

In order to have a CPO confirmed, it would need to be demonstrated that there is a compelling case in the public interest; that the land cannot be acquired voluntarily; that the Council has the resources to pay compensation for the land and to implement the scheme; and that there are no impediments to delivery of the scheme. The status of MW as an Area for Regeneration is helpful in demonstrating background and general planning policy support for a regeneration scheme with that area, but it is not sufficient to justify the need for a CPO relating to a specific scheme.